

Summary of Responses

Appendix A

IN SUPPORT 5% PROPOSAL	TRADE	PUBLIC
1	Now the new 20mph rule is in force we will be doing less jobs as it will take more time to travel to each job..also using more fuel as car is in a higher gear for longer spells	
2		Taxi drivers need to make a living.. otherwise we will lose them.. get a grip you councillor's you all don't have a clue...
3		Give the drivers a pay rise
4		I support it but I think wAiting charges are too low. Waiting increases inefficiency and reduced taxi availability. They ought to be charged to deter waiting. Am concerned that the new 20mph limit will impact taxi services in a negative way in tens of reducing their reasonable income because the chargeable journey will take longer. Luggage charges should be imposed after allowing one item per passenger not simply for having luggage
5	Reason I am voting yes is due to the fuel costs, I do not like the idea of a price increase as our customers are already struggling with finances.	
6	A pay rise should be considered every year, petrol and diesel goes up all the time so why shouldnt a taxi drivers wage reflect that. Also the opinions of people who dont actually hold either a private hire or hackney badge should not be considered when they dont even perform the actual duty	
Number in support but no comments made	3	5
TOTAL IN SUPPORT	6	8

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AGAINST 5% PROPOSAL	TRADE	PUBLIC
1	<p>Lots of fares end up with a 5p at the end. These fares I round down to the nearest 10p. If you start using pennies as well then it just becomes a nuisance. As I've stated before, people are using taxis less since the last increase so my opinion is just leave it alone. It will only cause more damage to the trade. Some taxi firms are not providing the service and are losing money as a consequence so why should the public be expected to pay for this</p>	
2	<p>After watching the webcast of the Licensing committee meeting, I would like to make the following comments. I would also like them bring up at the next Committee meeting. I think as a Company we were poorly represented by [REDACTED] who I thought gave an extremely poor performance in front of the committee, he couldn't answer questions confidently and with any knowledge as he has none. [REDACTED] actually pointed out that Companies might respond but are counted as drivers as we hold a license. When I respond in future I expect I can actually tell the Licensing committee that I have responded and as my company I have more than 50 drivers. This is more than the respondents to your question by email. I also run the largest owned fleet in the County so my costs are higher than anyone. Realistically the increase will reduce the amount of customers we have. It will increase the cost of school transport and lots of contracts carried out for Denbighshire county Council as school Contracts are priced against taxi fares, other departments are done on metered prices this puts pressure on the public purse. I haven't asked for an increase in the</p>	

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	rate as I run the business with all this in mind remembering I have the burden of Wages to pay, Pension contributions on top of all the usual normal running costs.	
3	If the fares go up anymore will will just lose customers, I've lost customer from the last increase. We have the option to work an extra hour in the day to make up our money. As the general public don't. I'm against the increase and i will not be putting my fare up.	
4		It's not helpful for the cost of living crisis.
5	The price at the moment is over the top, if you would like to leave your office for a house I'd be gladly take you on a few journeys in my taxi free of charge and then you be the judge of it. Believe me you'll have a shock.	
6		This is adding to inflation and people without cars usually can't afford a car. You are penalising those who can least afford it.
7		We are being screwed enough with prices going up and this will make it harder for the more vulnerable people to get out and about. If you want us to use more public transport then improve public transport!
8		As someone who uses a taxi on a daily basis, I am not in favour of yet another increase. The fares increased a while ago and it was not at the request of the companies or taxi drivers but the local authority. How many Denbighshire Council Members use a taxi on a regular basis?
9		Times are really hard for everyone at the moment, these increases are likely to make people think twice about ordering a taxi which could impact taxi drivers' living.
10		Taxis are already too expensive. How much does it cost to travel an hour in a taxi? Maybe lower the fees you charge taxi drivers to work

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11		It would be of more use to the trade if the licensing fees were reduced.
12		Everything is expensive enough
13		The was increase fares not to long ago I agree with a fair wage for a fair days work, what is not being taken into consideration are the people like my mother who has to pay £6 to go into town a journey no longer than 5 minutes, 6 of these runs every hour & after fuel & wear & tear lets say they are on £25/30 an hour then along with their tips amount unknown but I tip a £1 a journey they are earning a good living. Have you tried to get a taxi before 9am or when schools finish you can't because all these drivers are on school runs which they bid for so how much is DCC paying each driver which has to be added onto their income. As I was told by more than one driver I need the fair increase because of the new 20 mph zones.
14		For majority of local people taxi costs is to high.No public transport or to expensive. No help for disabled. People here rely on food banks and Council increasing their prices on everything. With this stupid thing 20mph you do everything for people like myself to be excluded from society completely
15		A lot of taxis are now elecric cars which as we know cost significantly less to run, this should be reflected in the price and not be the same as normal petrol taxis
16	People can't afford the extra charges i feel the current prices should remain the same. We have had already had a price rise not so long ago.	
17		Please view my comments on the September lisc meeting
Number against but made no comment	1	19
TOTAL AGAINST	6	31

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AGAINST 5% BUT SUPPORT 10% INCREASE OR OTHER	TRADE	PUBLIC
1	5% is insufficient as we have already endured a 10% inflation rate for costs and inflation is still running at circa 7%, just because it's not 10% now doesn't mean we should not have a high enough increase?? Also a member referred to pensioners not affording the increase when everyone knows they travel less than one mile and any increase will have a minimal impact on vulnerable adults. Also wages, benefits and pensions have increased by more than 5% year on year so a small increase is warranted.	
2		10% increase is more reasonable. Cutting rates in real terms will exacerbate the current lack of availability.
3		As a pensioner suffering with multiple cancers i have to travel to the hospital daily for both chemotherapy and radiotherapy. You as a council are making this difficult by not affording the drivers a decent wage, therefore there is a shortage around the county. By only offering a 5% increase, when inflation runs far higher than this, is effectively reducing their income. However as this is what s on offer i will support this and hope that more is asked for in future
4	Should be 10% as asked for and supported by drivers.	
5	This should be the original 10% not the reduced 5%. [REDACTED] wonders why he can't get a taxi on a Saturday night at 8pm and says it's because taxi drivers don't want to work. For every 9 [REDACTED] respectable customers we get we have 1 idiot that abuses you or soils the car. Without making the industry more appealing to work in (higher fares) there will continue to be a lack of drivers and therefore [REDACTED] will continue to struggle on a	

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	Saturday evening. Even benefits rose by 10.1% yet even with the massively increased running costs of a taxi the fact this is even being consulted on is an insult to every hard working driver like myself.	
6	The increase should be 10% as asked for and supported by the drivers. 5% is effectively a cut.	
7		In essence i support the fares, but it appears like the trade hasnt been listened to and this effectively is a cut.
8	██████████ is the largest company in North Denbighshire, I speak on behalf of our driver's who believe the offered 5% isn't worth implementing. Most of the driver's watched the comitee meeting and were horrified how it was conducted with 1 driver commenting that it resembled a scene from The Muppet Show. I'm not sure how anyone managed to come up with 5%, we'd like to know the methodology behind the increase. A lot of driver's believe that the current start rate should be for the first 7 tenths of a mile and not the 1 mile customers currently get. (It's over 10 year's ago we were charging Rhyl to Rhyl for £3, Ten years on everyone is getting this deal for £3.50, CRAZY ! I was asked to get involved by licensing to get involved with a taxi steering group, ██████████ told me he asked if he could play a part, neither of us have heard anything?	
9	Speed has been reduced by a third, 5% increase just doesn't come near covering the loss, the cost of having the meter changed would take 2 weeks to recoup, in addition to this interest rates have gone through the roof!	
TOTAL IN SUPPORT OF MORE THAN 5%	6	3

4 RESPONDED WITHOUT ANY INDICATION OF WHETHER THEY SUPPORTED OR OPPOSED THE PROPSAL

